



---

# Presentation Agent -Cabin Services.

**Reports to:** Team Leader / Duty Manager  
**Location:** LHR.

---

## Overview

We are looking for hardworking, enthusiastic staff with fantastic attention to detail and the ability to maintain Health and Safety standards at all times. The role entails clearing waste from aircraft seating areas, galleys, and toilets. You will tidy and replenish seat pocket material. Wipe clean all meal trays, overhead bins, and windows. You will follow all airline specific procedures and your role will contribute to the overall safety of our customer's journey.

---

## Main accountabilities include:

- Ability to use cleaning equipment and present aircraft efficiently and to the required standard
- Work as part of a team with good time keeping, taking instruction and feedback to complete an aircraft presentation clean.
- Tidy and replenish seat pocket material where necessary
- Wipe clean all meal trays, overhead bins and windows.
- Wipe clean toilet and galley areas, including mirrors, floors and steel surfaces.
- Replace linen where necessary
- To be able to follow training instruction and online elearning and company communication via various IT systems.
- Be physical fit in line with the climbing of aircraft engineering steps, get on an off of vehicles and lift some light equipment, using cleaning equipment and cleaning chemicals.
- Working within aircraft cabin confined areas.
- Must be able to work well with a diverse work force, communicate respectfully.

---

## Safety, Security and Compliance

ALL employees have a responsibility and duty whilst at work to:

- Take reasonable care for the health and safety of themselves and of others who may be affected by their actions or omissions whilst at work.

- Co-operate with their Manager / Supervisor in order to allow them to perform or comply with any legal requirements imposed on the company.
- Not intentionally or recklessly interfere with or misuse anything provided by the company in the interests of health, safety or welfare reasons.
- Inform their Manager / Supervisor of any work situation, equipment or activity that represents a serious or immediate danger to health and safety.
- Report any hazards, near misses, incidents, accidents or dangerous occurrences to their Manager / Supervisor, who will then follow the procedures contained in this manual.
- Carry out work in accordance with information and training provided and any specific workplace health and safety rules or procedures.
- Fully understand the company health and safety policy.
- Attend training courses as may be arranged by the Company.
- Engage with MORSE and follow our code principles.

### **Qualifications and Experience**

- Motivated and enthusiastic to work hard and achieve high standards.
  - Physically fit. (For drivers, undergo a medical).
  - Ability to read and write and have a good understanding of English and IT literate. (Elearning to complete)
  - Ability to work to time deadlines and follow instructions and training.
  - Must be reliable.
  - Be able to work as part of a team.
- 

